Applied Consultation

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Interpersonal to Intercultural Communication Consulting

Applied Consultation

A Break-Out Exercise

- Concerns
- Problems
- Recommendations

Remember – Working Effectively Means

Agencies & tribes say…

- ***Mutual respect is the basis for successful consultation***
- ***Final agreement is not as important as building ongoing communication***

NATHPO study

Remember – Four Tools For Intercultural Understanding

1. The D. I. E. Rule
2. The “Heavy Metal” Rules
3. Three Satisfactions for Successful Consultation
4. Mindful Communication

Part 1:Query

What are the important concerns or problems you have regarding:

- **Relations with Indian tribes/DoD?**
- **With the consultation process?**
- **With related planning efforts?**

Part 2: Process

1. Participants divide into issue groups

2. Groups go to assigned areas

3. In small groups, designate roles:
   - Facilitator
   - Recorder
   - Reporter
   - Timekeeper

4. Decide on processes
   - Discussion
   - Decision-making

Part 3:Discussion

1. Discuss and define your group's situation or issue.

2. What changes and improvements would you recommend making?

3. Describe and agree on changes and improvements.

4. Record final recommendations on flipchart paper.

Part 4:Reporting Recommendations

1. Each group's reporter gives summary of the group's process and its proposals for change and improvement.

2. Trainers respond to group recommendations and, when appropriate, make additional suggestions.

Conclusion

"Mentally, physically and spiritually, we are all connected together in a circle. It doesn't matter what race we are. We all have a purpose, and we must learn to work together."

Franklin Kahn, Navajo/Dine